



HURRICANE PREPARATION POLICY

In order to protect the personnel and property of Redfish Rentals Inc. (herein referred to as "Redfish"), the following Hurricane Preparation Policy has been adopted and is hereby made a part of all Equipment Rental Agreements effective April 2013.

1. All landfall predictions shall be based upon the predictions and forecasts published by the National Weather Service's National Hurricane Center (website: <http://www.nhc.noaa.gov/>).
2. Whenever a hurricane or a tropical storm is forecast to make landfall within 72 hours on the gulf coast between Key West, Florida and Brownsville, Texas, Redfish shall enter PHASE I of the Hurricane Preparation Policy. During this phase, Redfish shall respond to all customers' requests to retrieve and receive rental equipment. Equipment pickups will be based on our delivery vehicle capacity and in the order that calls are received. Redfish facilities will be staffed for equipment returned by customer or third party delivery service. Available equipment can be rented under our standard terms and conditions. Reservations or first refusals will NOT be accepted.
3. Whenever a hurricane or a tropical storm is forecast to make landfall within 48 hours on the gulf coast between Key West, Florida and Brownsville, Texas, Redfish shall enter PHASE II of the Hurricane Preparation Policy. During this phase, Redfish will cease retrieving equipment, however will continue to allow the return of equipment to our facilities that are staffed. **Equipment not returned to our facility will remain on rent throughout the duration and until it has been returned.**
4. However, if any governmental body exercising jurisdiction over Redfish Rentals, Inc. (parish/county) issues a mandatory evacuation order, or when a tropical storm or hurricane is 36 hours or less from predicted landfall, Redfish will enter Phase III during which Redfish shall cease to retrieve or receive rental equipment at its facilities in the targeted area. **Equipment not returned to our facility will remain on rent throughout the duration and until it has been returned.**
5. At 36 hours prior to landfall, equipment not picked up (based on Redfish delivery vehicle capacity relative to prior calls and/or time available when the evacuation order is issued) or returned to a Redfish facility by customer or third party delivery service prior to the commencement of PHASE III of the Hurricane Preparation Policy, shall be the customers full responsibility for the safety of the rental equipment throughout PHASE III.



HURRICANE PREPARATION POLICY (cont)

1. If the equipment is damaged or lost, the customer agrees to pay the full cost of repairs. If the equipment is destroyed or lost, the customer agrees to pay the replacement cost of the equipment.
2. PHASE III of the Hurricane Preparation Policy shall terminate at such time that Redfish employees are able to return, the facilities are operational, and the utilities are restored.

We apologize for any inconvenience this policy may cause. We are obligated to the service we deliver and most important is the safety of our employees and their families. The goal of this policy is to ensure your understanding during a period of emergency for us all, and provide security for our employees and equipment.

Thank you for your business